



SCHOOL 2018

"Education is the most powerful weapon which you can use to change the world" Nelson Mandela

LOCATION

CONCORDIA UNIVERSITY
COLLEGE OF ALBERTA

7128 ADA BOULEVARD
EDMONTON

## **Course Selections:**

- I. Basic Shop Steward
- 2. Advanced Shop Steward
  - 3. WCB
  - 4. Collective Bargaining
- 5. Introduction to Election Volunteering
  - 6. Conflict Resolution

#### CLASSES

SATURDAY, October 27, 2018	
Registration	8:00-9:00 AM
Classes	9:00 AM-5:00 PM
SUNDAY, October 28	9:00 AM-1:00 PM

\*Lunch supplied Saturday



## **Education Committee Members**

Perri Garvin — Chair Len Legault, Denise Meyer, Joy Correia, Ajay Sharma





## **COURSE DESCRIPTIONS**

#### **BASIC SHOP STEWARD**

Shop stewards are the cornerstone of the labour movement. They are the first lines of defense for em-

Shop Steward 
Training

ployees in the workplace. The members rely on shop stewards for first hand information about their rights under the collective agreement. Shop stewards provide support, encouragement and inspiration in defending those rights. The best source of union leadership is found in the ranks of the shop stewards.

They are key to a strong, democratic and activist union.

This course is designed for stewards, committee persons and union activists. The course covers:

- Communication with the members; their concerns, complaints and expectations.
- Day to day administration and policing of the collective agreement, the grievance procedure, including investigation and processing up to arbitration.
- Preparation for negotiations.

#### ADVANCED SHOP STEWARD

#### **Prerequisite: Basic Shop Steward**



This second level course builds on the framework of steward skills established in our Level I course. The course will focus on representation issues such as knowing your membership, working with union executive, grievance preparation, problem solving, conflict resolution and representation skills.

Participants in the course will review the following topics such as:

- ⇒ Review the 6 Ws
- ⇒ Develop strategies to respond to common management tactics
- ⇒ Simulate grievance investigation and interviewing
- ⇒ Practice enhancing the participants role as a leader and activist

#### WEB

This course is designed for shop stewards, executive members, health and safety advocates, and other



union representatives interested in learning about workers' compensation in order to help their members and answer questions. Participants will learn about WCB reporting and recording requirements, the criteria for an acceptable claim, benefits and appeals. The course will focus on learning how to use workers' compensation policies and legislation in WCB advocacy, and will use hands-on exercises.



## COURSE DESCRIPTIONS

#### COLLECTIVE BARGAINING

If you're on your bargaining committee, or if you want to know more about the bargaining process, this is an important course to take. We all have ideas about what the collective bargaining process looks like and feels

BARGAINING
Process Negotiation A greement Productive To Working Hours Terms Rules 2 &

like – this program provides a closer view of what actually goes on at the table and in preparations for bargaining. It focuses on the importance of contract language, preparation, leadership,

strategies and tactics for maximizing your bargaining power and developing a strategic

#### INTRODUCTION TO ELECTION VOLUNTEERING

No election campaign can be successful without campaign volunteers.

THEVER DOUBT THAT A SMALL GROUP In the face of extreme opposition Alberta workers face an election DE THOUGHTFUL, COMMITTED CITIZENS that will have an unprecedented impact on their lives. With the INDEED, IT'S THE ONLY THING UCP threatening 1/5 cuts to the public sector and repealing the THAT EVER HAS." Rand formula, the day to day lives of workers in Alberta is under -MARGARET MEAD direct threat.

This course will give you the skills required to confidently walk into a campaign office and provide them with the help that is needed to ensure a successful campaign. With corporate and union donations no longer allowed, Alberta workers need to depend on the strength we have always had, the strength of numbers! It is within working persons' best interest to show up during this vital time. Together, we can ensure the future of a progressive Alberta. Knowing what to expect and the goals you are trying to achieve makes the campaign volunteer experience more effective and rewarding! Come out, get informed, and make a difference during our next provincial election!

### CONFLICT RESOLUTION

This course provides union activists with a toolkit of strategies, tactics and skills to manage specific disputes as well as conflict in the workplace. Managing workplace dis-Conflict putes and conflict focuses on mastering coaching and communication skills, investigative techniques, documenting facts, utilizing frameworks for analyzing disputes, strategies for generating alternatives and evaluation options as well as dispute system design techniques.

Resolution

After this course, representatives will be able to:

- describe a continuum of dispute resolutions options, evaluate appropriate frameworks for analyzing disputes, practice techniques for effective coaching of others within their union
- examine procedures for conducting investigations, contrast methods of generating alternatives and evaluating options or solutions demonstrate various communication skills, and identify techniques to deal with systemic conflict.



## **School Registration Form**

Name (please print)
Street address
City/postal code
Email Address
Home phone:
Work phone:
Union:
Phone:
Email:
Choose one course from the course selection. First cl will be accommodated on first come first serve basis.  1st Choice
In the event that your first choice is not available indicate y alternative course preferences. You will be notified if your choices are not available.
2 <sup>nd</sup> Choice
Dietary Requirements/ Allergies:
Registration will be paid by:
□ Individual
□ Local Union

# You can register and pay on our website!!!

Register and pay www.edlc.ca

#### **REGISTRATION FEES**

**FOR AFFILIATES: \$90** 

FOR NON-AFFILIATES: \$115

Fees include a conference kit, workshop material, coffee, and lunch on Saturday. Parking not included.

#### **DEADLINE**

## Registrations must be received by the EDLC by Friday October 5th, 2018.

Registrations will be accepted on a first-come first served basis. Class sizes of minimum of 10 and a maximum of 20 have been set. If your course selections are not available, you will be offered alternatives.

Register early to obtain your first choice.

Priority will be given to the affiliates of the EDLC.

#### **CHILD CARE**

The EDLC will reimburse reasonable childcare costs. Please indicate on the registration form if you will require childcare reimbursement.

No refunds after October 19th. A receipt will be issued when payment has been received.

Please remit payment with registration form and make cheques payable to the Edmonton and District Labour Council:

Edmonton & District Labour Council 10212—112 Street NW Edmonton AB. T5K IM4

Phone: 780-474-4747 Fax: 780-477-1064 Email: office@edlc.ca

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